



Ferns is a registered nursing home approximately one mile from Yeovil town centre, providing care for elderly people, under the constant supervision of trained staff. After undergoing Somerset County Council's rigorous appraisal and audit process the home was confirmed as meeting the high standards which are required in order for the Council to place residents at the home.

Ferns originally opened in 1993 and following various refurbishments it now has 39 beds. All of the bedrooms are arranged for single occupancy and are light, airy and tastefully decorated. Each bedroom has en-suite toilet and wash basin facilities, a television aerial point, nurse call, multiple electric sockets, a mirror, bedside light and a shaver socket.

The large airy lounge has a computer and a Wii for residents use, a large screen television, video, music system and a piano/organ. We also use this lounge area for lunch, residents' activities, entertainment and social gatherings. The other lounge/conservatory is smaller and more peaceful and is sometimes used for private meetings with friends and relatives.

The environment at Ferns is informal and care is structured to individual needs. Meals are prepared on the premises by our catering staff who follow a menu of fresh homely cooking with special diets being catered for.

"Please accept my sincere thanks for all the care and attention you gave to my Dad during his time with you. Best wishes to you all."

Ann

There is also a separate dining room adjacent to our kitchen, where some residents prefer to eat their main meals. The Home benefits from carpeting and central heating throughout and as with the bedrooms all radiators are protected by a suitable guard.

Primary Facilities & Services

- Qualified nursing staff on duty 24 hours a day
- Homely caring atmosphere
- Comfortable rooms, all with en-suite facilities
- Nurse-call in all rooms
- Parker baths
- Local GP's available
- Meals cooked on premises
- Special diets catered for
- Laundry on premises
- Visiting dentist, chiropodist and optician
- Passenger lift
- Central heating throughout
- Visiting hairdresser
- Self-contained gardens and patio areas
- No Smoking Policy
- Unrestricted visiting
- All religions accommodated
- Mini-bus arranged for outings
- Television point in all rooms

We have three main bathroom areas, one of which has a shower, and another which benefits from a Parker bath. All bathroom and toilet areas have suitable non-slip flooring. Our garden and patio areas are particularly pleasant and can be easily accessed by residents. All hot water taps in bedrooms and bathrooms have thermostatic valves to prevent scalding. A laundry service is also provided on the premises.

Nearby amenities are those expected in a local community and include shops, post office, doctors' surgery and churches of various denominations. Full NHS services are available including GP's, chiropodists, opticians and dentists. We also receive visits from such professionals as appropriate.

Transport can be arranged through a GP for some hospital appointments. If not, we can arrange transport and escort services, but this service will incur an additional charge. It is therefore encouraged that relatives assist in this respect to avoid any unnecessary costs. We periodically arrange for a mini-bus with a wheelchair hoist, which enables our residents to enjoy outings to places of interest and visits to the theatre.



Although all our bedrooms are fully furnished to a high standard, small items of furniture and other effects belonging to the resident may be brought into the home with the Manager's prior agreement. Residents can bring a television into the Home but are responsible for their own TV license unless it is donated to the home, in which case it will be covered by our own TV license.

Telephones may be installed in individual bedrooms. The resident will be responsible for the installation, rental and any other charges incurred. Mobile phones are permitted.

Wheelchairs, walking frames and other equipment are available and the resident's needs will be assessed by the Manager. Lifting hoists are available for use by our care staff as appropriate to the needs of each resident.

The Home employs its own cleaning and maintenance staff.

Fire precautions at the Home are comprehensive including: smoke detectors, emergency lighting, fire extinguishers and automatic fire doors. The Home is inspected independently by the local fire brigade and complies with current practice.

Staffing

Full personal nursing care is the core provision at Ferns. Our staff are specifically trained in the care of the elderly. The right attitude to caring is regarded to be of primary importance in the selection of all our staff. A qualified nurse is on duty 24 hours a day.

Visiting

Visiting is as unrestricted as possible at the home. Family and friends are encouraged to visit as often as they can.

Catering

Traditional and wholesome meals are cooked at the home and there is a varied and well balanced menu. Special diets and preferences can be catered for.

Health Care & Spiritual Support

Full National Health Services are available including General Practitioners, Chiropodists, Opticians and Dentists as required. There are various religious denominations in Yeovil, some of which visit the home periodically.

Fees

Fees are determined following an assessment of each resident's specific needs by our Manager/ Matron. Fees cover all care and accommodation costs, including food and laundry. Referrals from Social Services are also welcome.



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