



Hillview is a Registered Nursing Home, providing specialised nursing care for persons suffering from dementia under constant supervision of trained staff. After undergoing Somerset County Council's rigorous appraisal and audit process the home was confirmed as meeting the high standards which are required in order for the Council to place residents at the home.

Hillview is a long established home which originally opened as a residential home and became registered to cater for the needs of mentally infirm residents over 15 years ago. It is approximately one mile from the town centre.

Having recently completed a major extension and development program, the accommodation at Hillview comprises 32 single and 4 double bedrooms all of which are light and airy. Many bedrooms have ensuite facilities and all have wash basin facilities, a television aerial point, nurse call, multiple electric sockets, a mirror and bedside light. There are three light, airy lounges and computer / Wii facilities for residents use.

*"As a family we are happy with the care Dad receives and also to the staff for their dedication to providing a safe and happy environment."*  
Sandra & John Allen

We also have a piano available, and there is also a separate activities room adjacent to our main lounge. The Home benefits from carpeting and central heating throughout and as with the bedrooms all radiators are protected by a suitable guard.

We have five bathroom areas, one of which has shower facilities. All bathroom and toilet areas have suitable non-slip flooring and the main baths have mechanical hoists fitted for use as appropriate. All hot water taps in bathrooms have thermostatic valves to prevent scalding.

## Primary Facilities & Services

- Qualified nursing staff on duty 24 hours a day
- Homely caring atmosphere
- Comfortable rooms, all with en-suite facilities
- Nurse-call in all rooms
- Parker baths
- Local GP's available
- Meals cooked on premises
- Special diets catered for
- Laundry on premises
- Visiting dentist, chiropodist and optician
- Passenger lift
- Central heating throughout
- Visiting hairdresser
- Self-contained gardens and patio areas
- No Smoking Policy
- Unrestricted visiting
- All religions accommodated
- Mini-bus arranged for outings
- Television point in all rooms

Our two secure and enclosed garden areas are particularly pleasant and can be easily accessed by residents. A laundry service is also provided on the premises.

Nearby amenities are those expected in a local community and include shops, post office, doctors' surgery and churches of various denominations. Full NHS services are available including GP's, chiropodists, opticians and dentists. We also receive visits from such professionals as appropriate.

Transport can be arranged through a GP for some hospital appointments. If not, we can arrange transport and escort services, but this service will incur an additional charge. It is therefore encouraged that relatives assist in this respect to avoid any unnecessary costs. We periodically arrange for a mini-bus with a wheelchair hoist, which enables our residents to enjoy outings to places of interest and visits to the theatre.



Although all our bedrooms are fully furnished to a high standard, small items of furniture and other effects belonging to the resident may be brought into the home with the Manager's prior agreement.

Residents can bring a television into the Home but are responsible for their own TV license unless it is donated to the home, in which case it will be covered by our own TV license.

Telephones may be installed in individual bedrooms. The resident will be responsible for the installation, rental and any other charges incurred. Mobile phones are permitted.

Wheelchairs, walking frames and other equipment are available and the resident's needs will be assessed by the Manager. Lifting hoists are available for use by our care staff as appropriate to the needs of each resident.

The Home employs its own cleaning and maintenance staff.

Fire precautions at the Home are comprehensive including: smoke detectors, emergency lighting, fire extinguishers and automatic fire doors. The Home is inspected independently by the local fire brigade and complies with current practice.

### **Staffing**

Full personal nursing care is the core provision at Hillview. Our staff are specifically trained in the care of the elderly. The right attitude to caring is regarded to be of primary importance in the selection of all our staff. A qualified nurse is on duty 24 hours a day.

### **Visiting**

Visiting is as unrestricted as possible at the home. Family and friends are encouraged to visit as often as they can.

### **Catering**

Traditional and wholesome meals are cooked at the home and there is a varied and well balanced menu. Special diets and preferences can be catered for.

### **Health Care & Spiritual Support**

Full National Health Services are available including General Practitioners, Chiropodists, Opticians and Dentists as required. There are various religious denominations in Burnham-on-Sea, some of which visit the home periodically.

### **Fees**

Fees are determined following an assessment of each resident's specific needs by our Manager/ Matron. Fees cover all care and accommodation costs, including food and laundry. Referrals from Social Services are also welcome.



## **Hillview Nursing Home**

36 Berrow Road, Burnham-on-Sea, Somerset, TA8 2EX

T: 01278 792921 F: 01278 785445 E: hillview@almondsburycare.com

Registered Manager: Kay Wrigley